

USER MANUAL

Document

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OVERVIEW

What is Qocent?

Qocent is a unified cloud management platform that enables you to deploy, manage, and optimize your infrastructure across cloud providers including AWS, GCP, Huawei Cloud, and more—all from a single, powerful console that delivers speed, savings, and simplicity.

Key Features

Whether you're deploying new applications or optimizing existing infrastructure, Qocent equips you with the tools to succeed in your multi-cloud journey. With features like:

(1) Multi-cloud deployment automation
(2) Real-time cost monitoring and optimization
(3) Unified resource management dashboard
(4) Performance analytics and reporting
(5) Infrastructure orchestration
(6) Automated scaling and load balancing
(7) Security and compliance monitoring

Supported Cloud Providers

Choose the cloud providers that best fit your needs. Qocent works seamlessly with industry-leading platforms to give you maximum flexibility. Currently supported cloud providers include:

- AWS
- Huawei

Core Value Propositions

Qocent turns cloud complexity into competitive advantage by delivering five core benefits to your organization.

(1) Multi cloud flexibility
(2) Simplicity
(3) Transparent pricing
(4) Global reach
(5) Developer-centric

Mission Statement

Our mission is to simplify access to cloud technology by delivering a user-friendly, affordable, multi-cloud, and reliable platform built on world-class infrastructure. We are focused on empowering businesses of all sizes, especially in emerging markets, through transparent pricing, responsive support, and seamless digital experiences.

Vision Statement

To become a global leader in cloud services by providing the most accessible, easy-to-use, multi-cloud, and cost-effective platform that helps organizations unlock the full potential of technology.

TERMINOLOGIES

To help you get the most out of Qocent, we've compiled a glossary of terms you'll encounter as you use the platform. These definitions will make your onboarding experience smoother and more intuitive.

(1) Server Site

Your primary Qocent account that serves as the central hub for all your cloud resources, team members, and organizational settings.
When you sign up for Qocent, you're creating your Server Site.

(2) Server House

Your isolated network environment in Qocent (equivalent to a VPC in traditional cloud terms).
Think of it as a private, secure network space where your resources operate independently from other networks, with complete control over IP addressing and routing.

(3) Server Room

A subnet created within your Server House for additional network segmentation.
Server Rooms allow you to separate different components of your application, such as web servers, application logic, and databases into distinct network zones with tailored security and routing configurations.

(4) Resources

The actual cloud infrastructure components you deploy within your Server Rooms, such as compute instances, databases, storage volumes, and load balancers.
Resources are the building blocks of your application infrastructure.

(5) Workspaces

Logical groupings that help you organize multiple cloud provider accounts within Qocent.

(6) Site Code

This is a unique identifier for a Server Site.

(7) Site Expiry Date

A user-defined date that marks the end of a Server Site's active lifecycle. Upon reaching this date, the configured Site EOL Action is automatically executed to manage the site's resources and data.

(8) Site EOL Action

Defines what happens to your Server Site after it expires. This automated action is triggered once the specified expiry date has passed.
The automated actions include:

- Rollover:
  Extends the expiration date automatically, keeping the Server Site active for another cycle.
- Suspend:
  Pauses the Server Site temporarily; resources remain intact but inactive until manually reactivated.
- Email:
  Sends expiration notification to administrators without affecting the Server Site.
- Lambda trigger:

Executes a custom Lambda function (or equivalent serverless function) when expiration occurs. This enables automated custom workflows such as data backups, resource cleanup, or integration with external systems.

- Deactivate
  Permanently terminates the Server Site and deletes all resources.

(9) House Code

This is a unique identifier for a Server House.

(10) House Location

The geographic region where your Server House will be deployed. This works the same as selecting a region in AWS, GCP, or other cloud providers.

(11) House IP Block

The IP address range for your Server House network. The House IP Block defines the pool of IP addresses available for subnetting and assigning to resources within your Server House.

(12) Room Code

This is a unique identifier for a Server Room.

(13) Room Location

The specific zone within your House Location where your Server Room will be deployed.
Room Locations are physically isolated areas within a region (similar to availability zones), allowing you to build resilient applications by spreading resources across multiple zones.

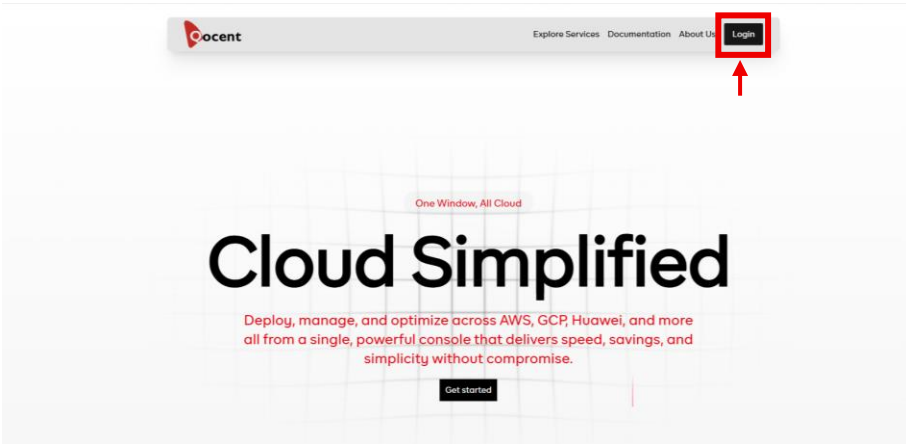
QUICK START GUIDE: GETTING STARTED WITH QOCENT

Welcome to Qocent! This guide will walk you through the simple process of creating your account and accessing the platform.

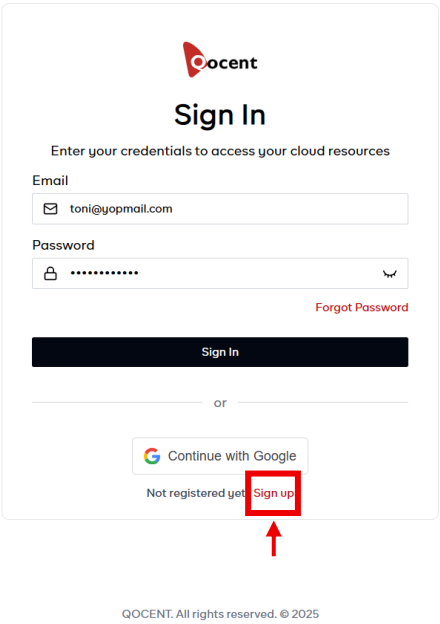
Registration

Step 1: Navigate to Sign-Up

(1) From the Qocent website, click the **Login** button on the homepage.

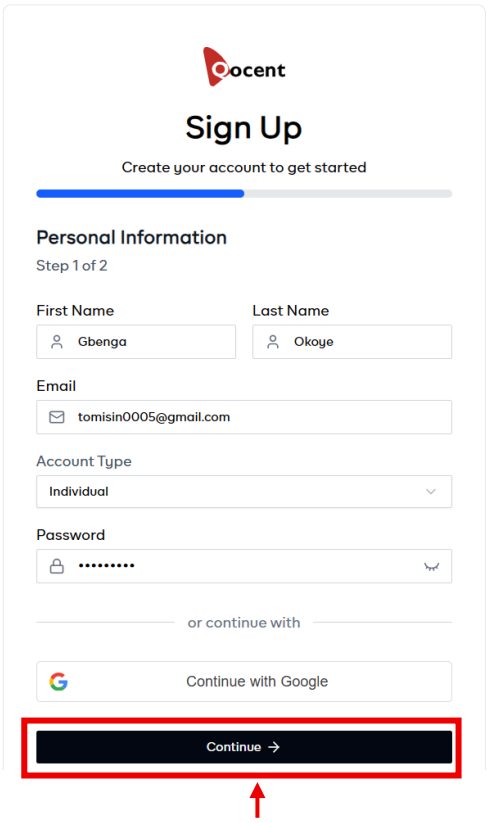


(2) On the login page, click **Sign Up** to access the registration form. An intuitive **Continue with Google** option is also available.



Step 2: Provide registration details

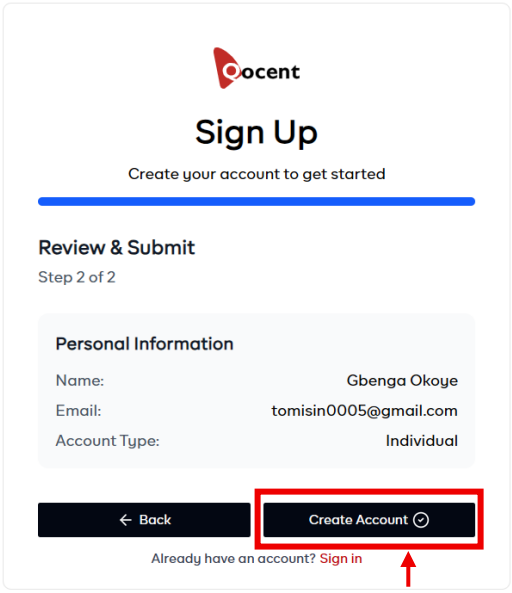
(1) Provide your registration details and choose your **Account Type** (Individual or Organization).



(2) Once you've filled in all required fields, click the **Continue** button to proceed.

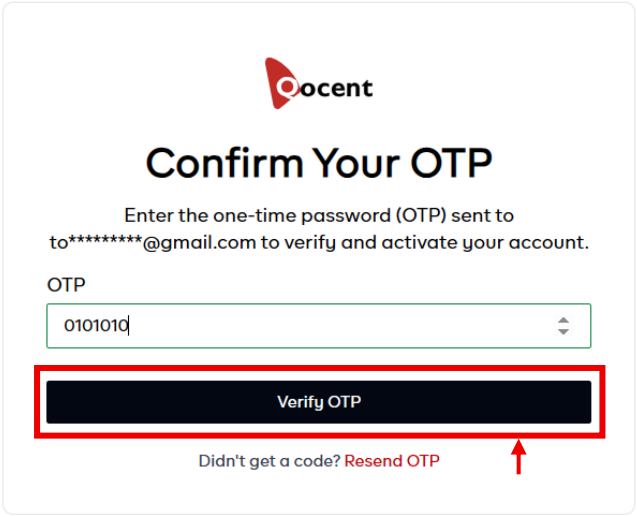
Step 3: Review Your Information

Double-check that all details are correct, then click the **Create Account** button to continue.



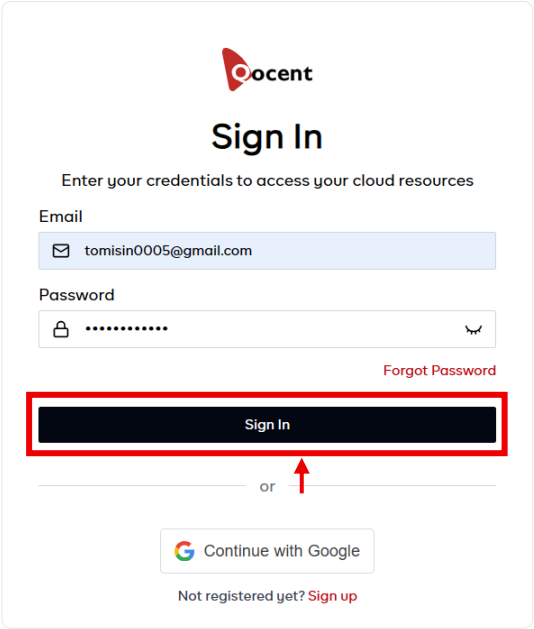
Step 4: Verify Your Email Address

(1) You'll be directed to the OTP verification screen.
(2) Check your email for the verification code we just sent you.
(3) Enter the OTP in the provided field.
(4) Click Verify OTP to complete verification.

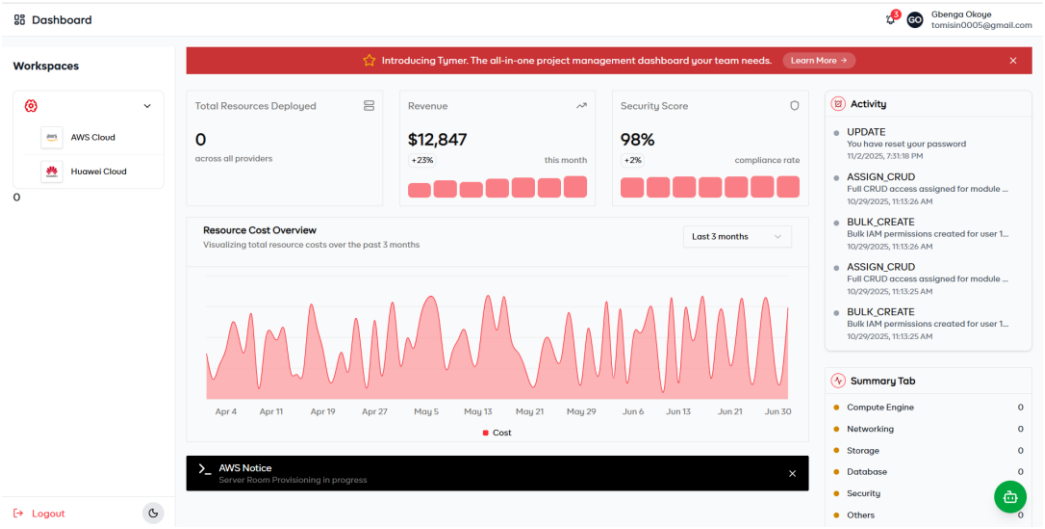


Step 5: Sign In to Qocent

Once your email is verified, you'll be redirected to the login page. Enter your email address and password to access your Qocent dashboard.



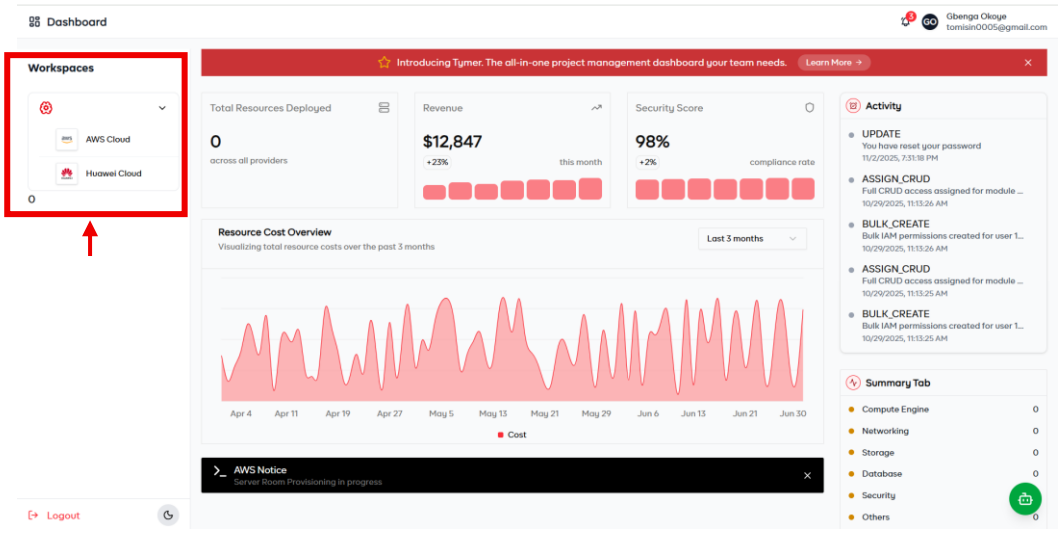
Welcome! You'll now see your Qocent dashboard, where you can access all platform features and begin managing your cloud resources.



CREATING A SERVER SITE

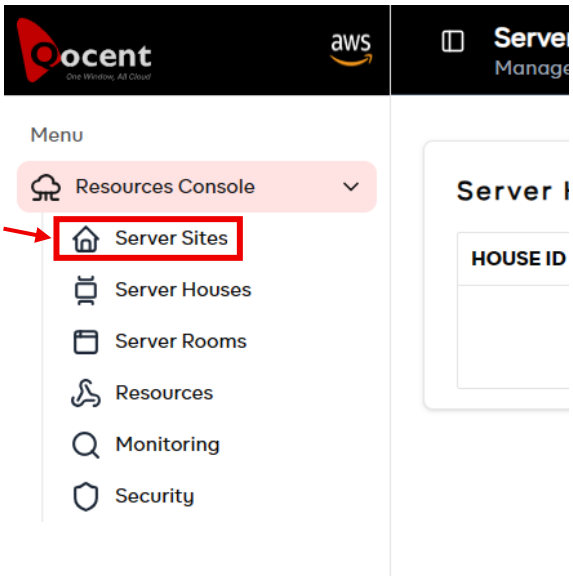
Step 1: Select a HyperScaler

Navigate to the Workspaces section on your dashboard, then select the cloud provider you want to use.



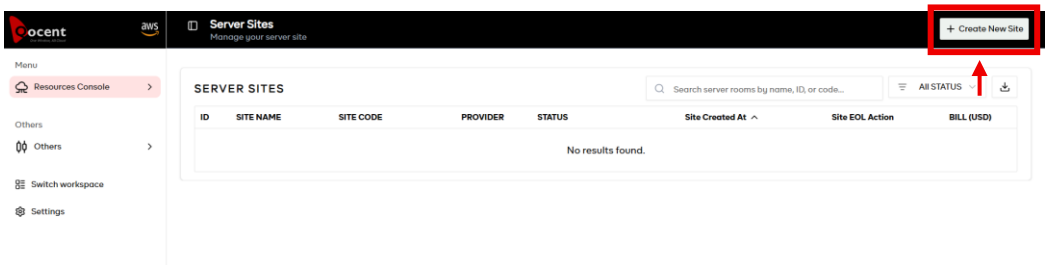
Step 2: Navigate to 'Server Sites'

Under the Resource Control drop down, select 'Server Sites'.

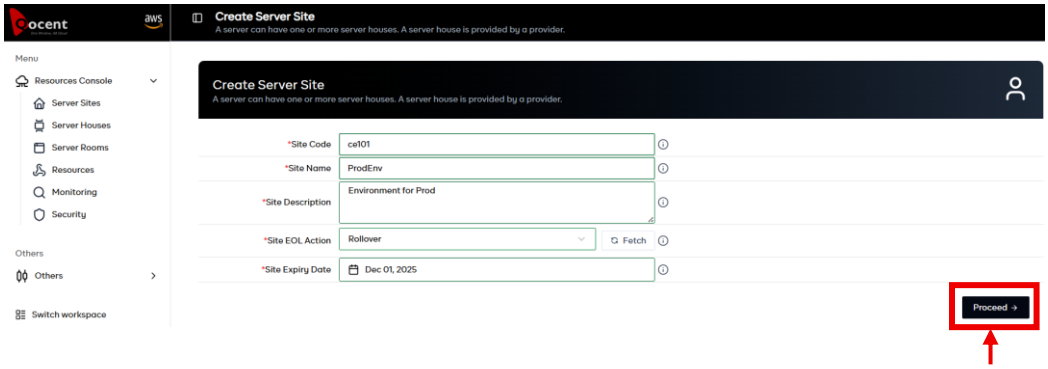


Step 3: Select 'Create New Site'

On the screen displayed, click the 'Create New Site' button.

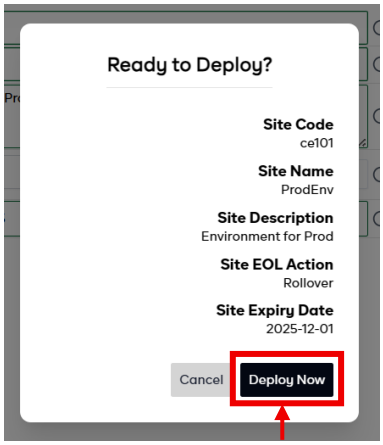


Step 4: Provide Required Information
Provide the configuration details for the Server Site you're creating.

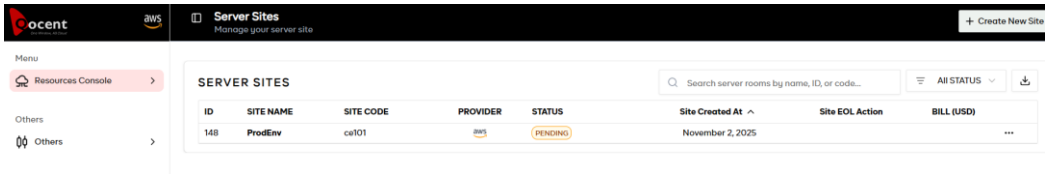


Click the 'Proceed' button when done.

Step 5: Review the Information
Confirm that all details are correct, then click the 'Deploy Now' button.



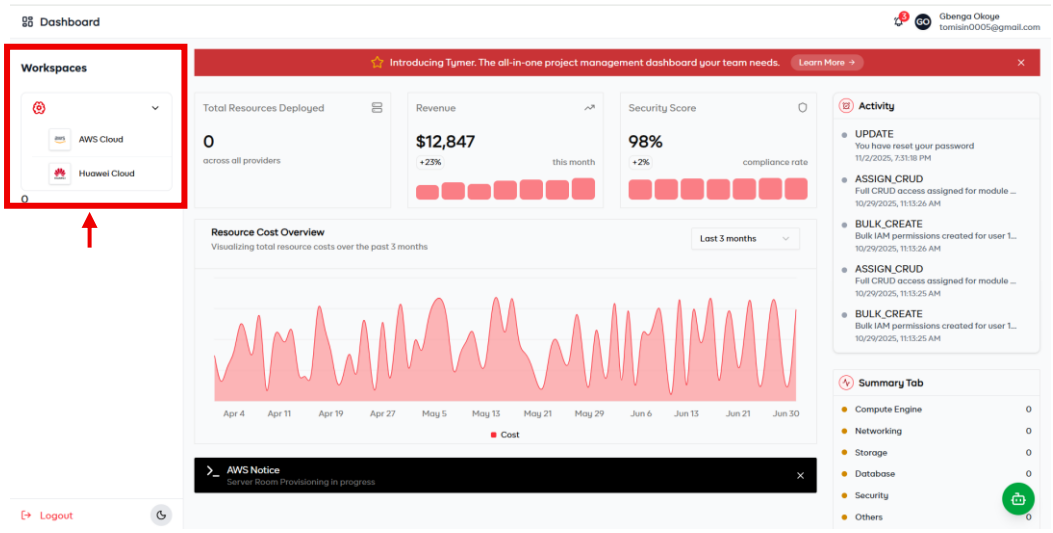
Step 6: Server Site Creation in Progress
Qocent will now provision your Server Site. This process typically takes a few minutes to complete.



CREATING A SERVER SITE

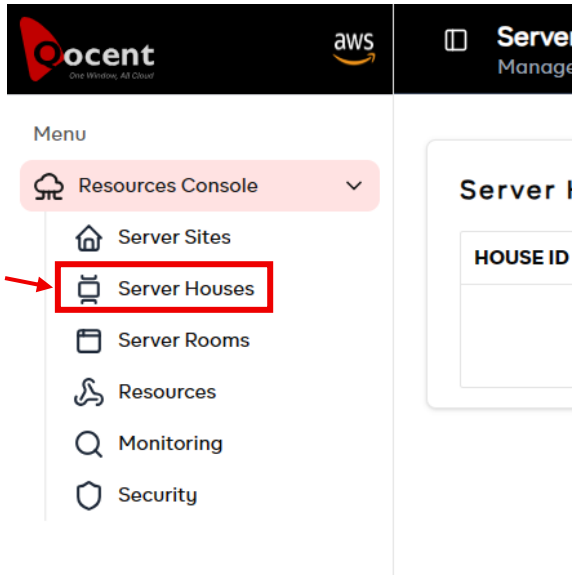
Step 1: Select a HyperScaler

Navigate to the Workspaces section on your dashboard, then select the cloud provider you want to use.



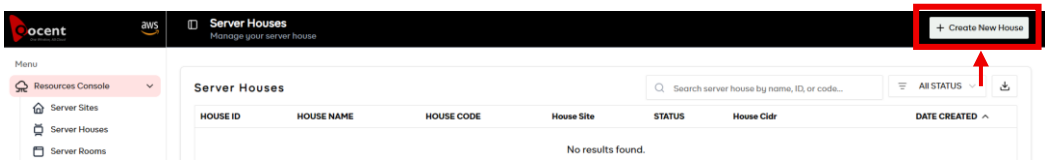
Step 2: Navigate to 'Server Houses'

Under the Resource Control drop down, select 'Server Houses'.

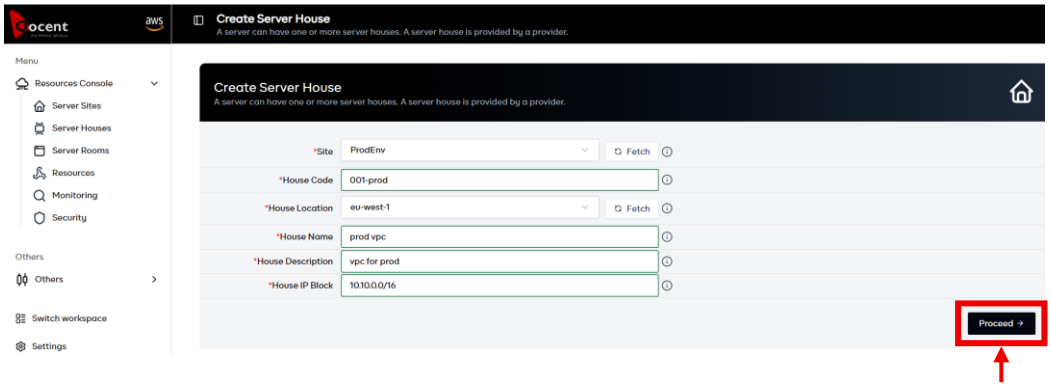


Step 3: Select 'Create New House'

On the screen displayed, click the 'Create New House' button.



Step 4: Provide Required Information
Provide the configuration details for the Server House you're creating.

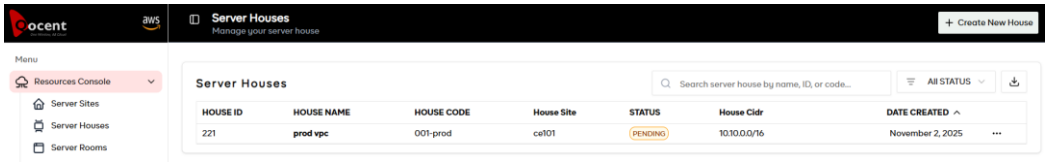


Click the 'Proceed' button when done.

Step 5: Review the Information
Confirm that all details are correct, then click the 'Deploy Now' button.



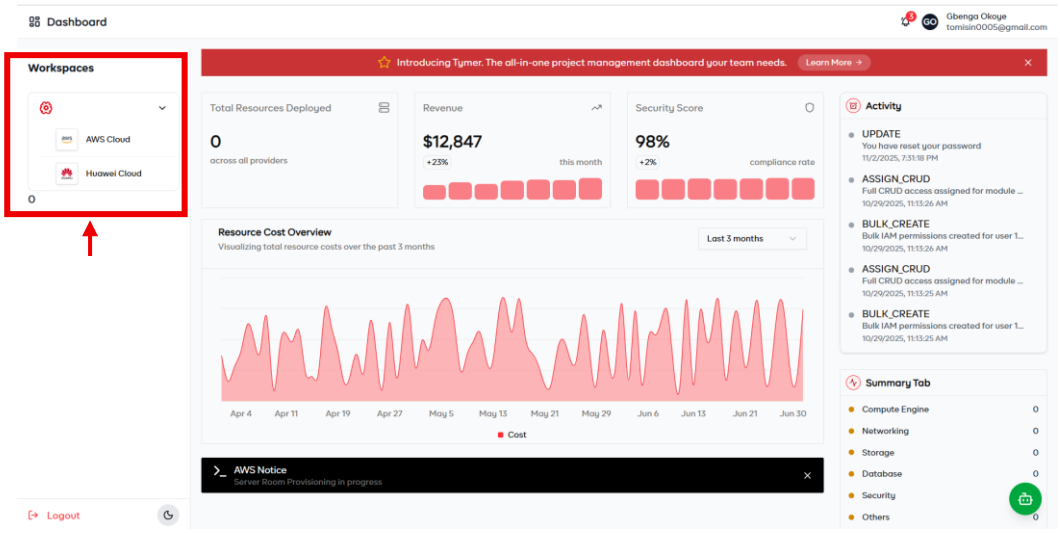
Step 6: Server House Creation in Progress
Qocent will now provision your Server House. This process typically takes a few minutes to complete.



CREATING A SERVER ROOM

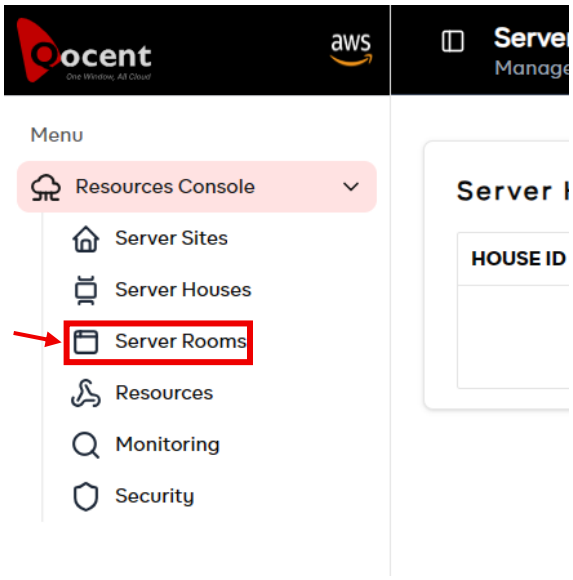
Step 1: Select a HyperScaler

Navigate to the Workspaces section on your dashboard, then select the cloud provider you want to use.



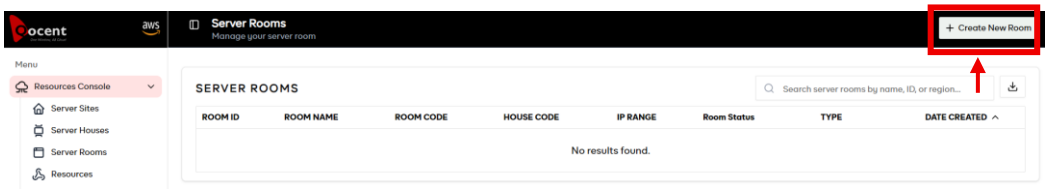
Step 2: Navigate to 'Server Rooms'

Under the Resource Control drop down, select 'Server Rooms'.

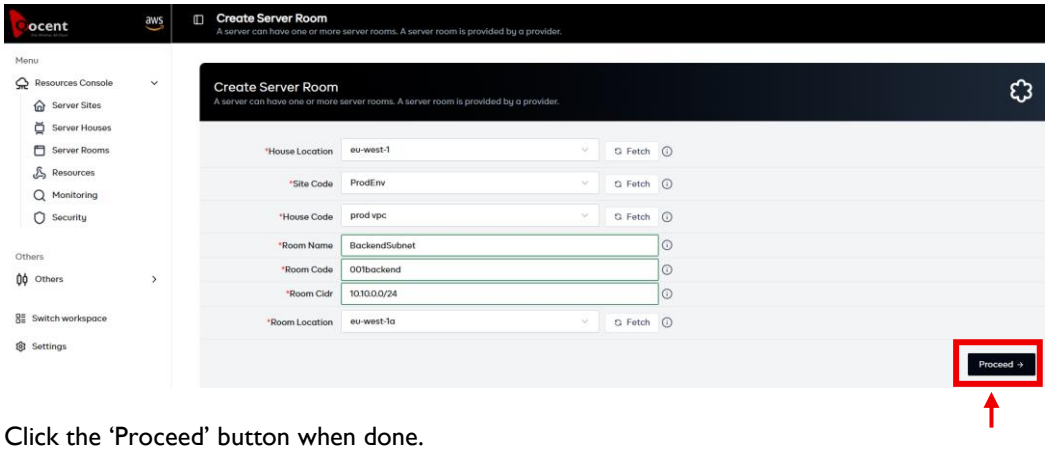


Step 3: Select 'Create New Room'

On the screen displayed, click the 'Create New Room' button.

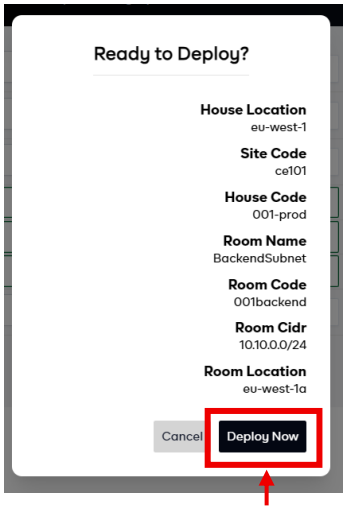


Step 4: Provide Required Information
Provide the configuration details for the Server Room you're creating.

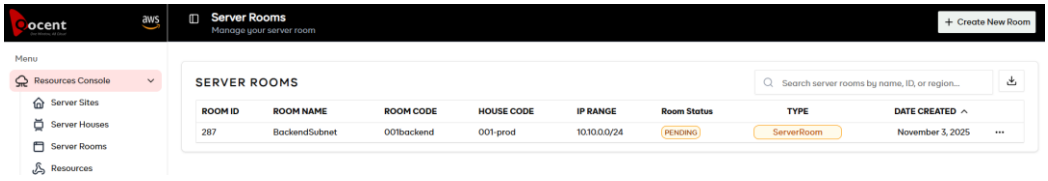


Click the 'Proceed' button when done.

Step 5: Review the Information
Confirm that all details are correct, then click the 'Deploy Now' button.



Step 6: Server Room Creation in Progress
Qocent will now provision your Server Room. This process typically takes a few minutes to complete.



FREQUENTLY ASKED QUESTIONS (FAQS)

(1) What makes Qocent different from other cloud providers?
Qocent is "one window to every cloud" Our multi-cloud platform integrates AWS, Azure, GCP, Huawei, and more into a single intuitive console, so you can deploy, manage, and scale across clouds without switching dashboards or facing vendor lock-in.

(2) How does Qocent pricing work?
We offer transparent, pay-as-you-go pricing with no hidden fees. You only pay for what you actually use across any cloud you deploy to. Qocent also offers reserved pricing discounts to help reduce long-term spend.

(3) Can I migrate existing applications onto Qocent?
The number of users depends on your plan. The Starter plan allows up to 5 team members, the Professional plan allows up to 20, and the Enterprise plan has no limit on team members.

(4) How do you support multi-cloud deployment?
Qocent supports workloads across multiple providers; including AWS, Huawei, Azure, and GCP. You choose where to deploy, and we handle orchestration, networking, and unified billing through a single interface.

(5) What are your optimization services?
With Qocent, you get ongoing Cost Optimization and Modernization support. We analyze usage, size resources efficiently, recommend reserved plans, and help modernize legacy systems using containers, CI/CD, and DevOps practices.

(6) What support options are available?
Our global team offers 24/7 support via email or phone. We also provide dedicated cloud specialists for Migration, Modernization, Optimization, and Enterprise onboarding.